



## Multi skilled service Engineer – Portsmouth University

Essential	Desirable
<b>Must live in a PO post code or no further than 20 miles from Southsea</b>	
No criminal record	
Current Driving licence	Clean
Widely experienced in fire & security systems. Service engineer with some commissioning and customer handover experience who can work to high standard, unsupervised.  A proud technician with demonstrable skill sin alarm engineering, fault finding, diagnose & remedial action. Personally organised and self-managing. An effective customer communicator.  Fix first time (no call backs)	Fire & Security Formal apprenticeship completed Enjoys variety  Take great pride in personal/professional conduct
Fire <ul style="list-style-type: none"> <li>Advanced Electronics / Apollo protocol</li> <li>Multi network systems</li> <li>Detailed cause and effect</li> <li>VESDA</li> </ul>	Emizon, Redcare, Dual COMM  Manufacturer Certificates  FIA Training
Security <ul style="list-style-type: none"> <li>Similar experience and work history to fire.</li> <li>Galaxy, Texecom &amp; Scantronic</li> <li>Signalling</li> </ul>	Emizon, Redcare, Dual COMM Aritech
CCTV - <ul style="list-style-type: none"> <li>Coax / IP / POI Cameras' Controllers/DVR's</li> <li>TCP/IP experience</li> </ul>	Switches, Routers I.T knowledge
Access Control <ul style="list-style-type: none"> <li>TDSI</li> <li>TCP/IP experience</li> </ul>	TDSi - Excel, WXpert, EXguard PC & Network skills
Able to join the call out rota (currently 1 in 4/5)	Previous experience of working outside of normal hours with minimal supervision
Knowledge of appropriate standards –to a high standard BS5839 Pt1 / BS7273 PD6662 / BS8243 NCP104 / NCP109	Successfully completed courses
Logical thinker with good fault-finding skills Natural planner and organiser	Tidy and organised approach to work



## Engineer – General Duties

- Be accountable – To yourself, your team and your fellow engineers
- Be a beacon of the company representing polite professionalism always
- Great attitude – A 'can do' approach to all things including exposure to new products/systems/sites
- Composure and grace when things go wrong, and you've had a tough situation/day
- Liaise with your customer to lead and tailor a service meeting their expectation
- Service, repair & extend, commission systems to satisfy your customers and their representatives – Be proud of your work
- Manage your activity and productivity to deliver on-time to your high standards
- Liaise with your colleagues; maintain and present good support to them, expecting similar support from them in return
- Join a team of well motivated and qualified professionals

### **Skill Balance**

A competent and qualified alarm engineer is essential; however, there may be elements of either discipline in which you are slightly less skilled. Whilst experience in these disciplines would be an advantage, we can commit to train and up-skill areas of weaker knowledge. The fundamental electronic skills and dependence on ohms law etc must be prevalent in approach. A great engineer will adapt and has a natural hunger to learn and become more capable. Remember, you're the kid that took the clock apart to see how it worked – which was probably the last time it did work! But you've grown up.

### **Summary:**

The person should be highly organised and efficient, able to work in a busy changing environment with enthusiasm and determination. As an excellent communicator the candidate will liaise comfortably with customers and within their team.

Deliver the highest standards of workmanship and care about the seen and unseen side of the systems they touch. Be proud of the work you do.

For the right person there may be opportunity to progress in this very successful team, as part of a highly successful business. We have many success stories – You could be our next success.